

July 8, 2026

HSBC appoints Chief Information Officer for Bermuda

HSBC has appointed Paul Shaw as Chief Information Officer (CIO) for Bermuda, Channel Islands and Isle of Man, as part of the Bank's ongoing focus on leveraging technology to improve the customer experience, support its business strategy and ensure continued alignment with regulatory requirements.

Paul succeeds Errol Boyes-Varley, who is retiring from HSBC after a 31-year career, and we thank him for his outstanding contribution and dedicated service to the Bank and our customers.

In his new role Paul will lead in the delivery and execution of all technology services across the islands, playing a pivotal role in driving investment in innovation to support customers and employees across the regions.

Since joining HSBC in 1996, Paul has held a range of business and technology roles in the UK, the Middle East and Jersey. Most recently, he served as Chief Technology Officer – Data Technology MENAT and Europe, based in Dubai.

Commenting on his appointment, Paul said: "I am genuinely excited about this new role. The opportunity in Bermuda, the Channel Islands and Isle of Man for technology to deliver a material benefit to the business and our customers is significant. This is complemented by having fantastic teams across the islands who will help us achieve amazing things both for the Bank and our customers."

Gregory Garnier, CEO, HSBC Bermuda, added: "Technology and AI are increasingly at the heart of modern banking. From improving day-to-day service for customers to fraud prevention and risk management. In Bermuda, we're focused on building even greater cyber security and operational resilience, enhancing our digital capabilities and meeting evolving local regulatory requirements. Paul's leadership will be key as we invest in innovation, data and engineering, and I'm looking forward to working with him to deliver changes that make a real difference for our customers and colleagues."

ends/more



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for Bermuda, Channel Islands and Isle of Man

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Notes to editors:

1. HSBC Holdings plc

HSBC Holdings plc, the parent company of HSBC, is headquartered in London. HSBC serves customers worldwide from offices in 56 countries and territories. With assets of US\$3,306bn at 31 March 2026, HSBC is one of the world's largest banking and financial services organisations.

2. HSBC Bermuda

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