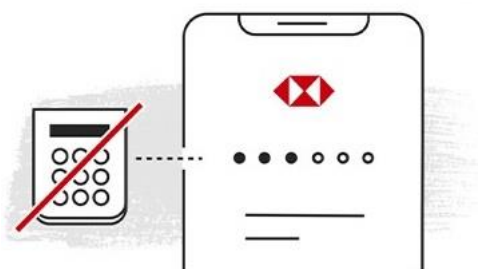


23rd January, 2023

HSBC offers new ways to access online banking with enhanced fraud protection

HSBC Bermuda today announced the introduction of Digital Secure Key for their online banking customers.

Customers can now benefit from the convenience and environmental friendliness of the Digital Secure Key which can be activated via the latest version of the HSBC Bermuda app, replacing HSBC customers' plastic physical tokens, currently used to access the Bank's online banking services.



Tanya Bule, Head of Wealth, Personal Banking and Marketing shared, "Through the Digital Secure Key our customers will have the added convenience and flexibility of being able to generate their online security codes from their mobile or tablet.

"At HSBC we take our customers' online safety seriously and the Digital Secure Key provides users with added protection against the threat of fraud. When accessing online banking through the HSBC app, customers will use their existing username and passwords along with a temporary code that will be generated, giving another layer of protection."

Customers are encouraged to drop off their old plastic physical tokens at any of the branches island-wide, which will be contributed to an upcoming HSBC sustainability initiative.



For more information on the Digital Secure key visit the [HSBC Bermuda public website](#) and/or speak to an HSBC representative at 299 5959.

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Notes to editors:

1. HSBC Holdings plc

HSBC Holdings plc, the parent company of HSBC, is headquartered in London. HSBC serves customers worldwide from offices in 63 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,992bn at 30 September 2022, HSBC is one of the world's largest banking and financial services organisations.

2. HSBC Bermuda

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