

March 7th, 2022

### **HSBC Reid Street Entrance Welcomes Customers**

**HSBC Bermuda announced that effective today, Monday, 7 March 2022 the Reid Street entrance of the Harbourview Center has re-opened to its customers.**

The façade of the building underwent some minor repairs, which required an extended period where scaffolding blocked entry.

Once inside, customers will note renovations to the open areas and the addition of more enclosed office space for conversations with HSBC staff. Upgrades also include the introduction of new tablets and touchscreens to support client servicing.

Steven Simons, HSBC Bermuda Senior Branch Manager shared; “In an effort to provide our valued customers with a better banking experience, we refreshed the branch by integrating technology that will support customers’ needs and enhance their overall experience. These enhancements represent just one of a number of phased investments to improve the space and align with our ongoing ambition to modernize our customer service offerings.”

HSBC Customers will also benefit from a new, higher capacity coin machine that has been installed at the Front Street entrance.

Customers may follow us on Twitter and Facebook for ongoing HSBC advice and updates on this and other topics.

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#### **Notes to editors:**

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