

May 7th , 2021

HSBC's Branch Banking Hours

HSBC Bermuda has announced today that, effective Monday 10th May, 2021 the HSBC Harbourview, St. Georges and Somerset branches will be open Monday to Friday from 9am to 4:30pm.

The Bank's customers will continue to receive a modified service offering comprising of safe custody, collections and teller services. Teller services will be available until 4:00pm and appointments are required to be booked in advance.

The Church Street Branch will remain closed until further notice. HSBC Bermuda is also aligning with Bermuda Government guidance that staff work remotely where possible.

HSBC Bermuda is committed to serving and protecting the health of our customers and offering the same protection for our employees and the wider community. With this in mind, all customers are required to wear facial coverings or masks when on the Bank's premises, in line with Government advice.

Our customers are reminded that that pre-orders for cash withdrawals can be made by calling 299 5959 and the ATM network is available for their convenience.

Customers are also reminded to use digital channels as much as possible through online banking and/or our mobile banking app. If you're not yet enrolled with online banking, please visit www.hsbc.bm/register or call our Contact Center on 299-5959.

We invite customers to view our public website and follow our social media pages for ongoing HSBC updates.

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Notes to editors:

1. HSBC Holdings plc

HSBC Holdings plc, the parent company of HSBC, is headquartered in London. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,984bn at 31 December 2020, HSBC is one of the world's largest banking and financial services organisations.

2. HSBC Bermuda

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