

March 28<sup>th</sup> , 2021

### **HSBC's Branch Banking Hours**

**HSBC Bermuda has announced today that, effective Monday 29<sup>th</sup> March, the HSBC Harbourview, St. Georges and Somerset branches will be open Monday to Friday from 9am to 2pm.**

Due to the recent rise in the number of individuals testing positive for COVID-19 on the island, the bank has taken the decision to reduce branch hours and provide face to face client meetings by appointment only.

The Church Street Branch will remain closed until further notice. HSBC Bermuda is also aligning with Bermuda Government guidance that staff must work remotely where possible.

HSBC Bermuda is committed to serving and protecting the health of our customers and offering the same protection for our employees and the wider community. With this in mind, all customers are required to wear facial coverings or masks when on the Bank's premises, in line with Government advice.

We regret any increase in wait times or inconvenience this decision may cause our customers. Our customers are reminded that that pre-orders for cash withdrawals can be made by calling 299 5959 and the ATM network is available for their convenience.

Customers are also reminded to use digital channels as much as possible through online banking and/or our mobile banking app. If you're not yet enrolled with online banking, please visit [www.hsbc.bm/register](http://www.hsbc.bm/register) or call our Contact Center on 299-5959.

We invite customers to follow our social media pages for ongoing HSBC updates.

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#### **Notes to editors:**

##### **1. HSBC Holdings plc**

HSBC Holdings plc, the parent company of HSBC, is headquartered in London. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,984bn at 31 December 2020, HSBC is one of the world's largest banking and financial services organisations.

##### **2. HSBC Bermuda**

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