

27th January, 2021

HSBC Bank Bermuda Limited: Branch network to close early on Thursday, January 28th, 2021

As a precautionary measure due to the impending inclement weather, HSBC Bermuda's branch network will close early on Thursday, January 28th, 2021 at 2:00 pm. and resume normal operations on Friday, January 29th at 10:00 am.

The return to work will be subject to further guidance from the Bermuda Government's Emergency Measures Organisation and confirmation that it will be safe to return to the bank's premises.

All other areas of the bank will be operating business as usual. All employees, with the exception of those in the branch network, who are able to work from home on Thursday are being encouraged to do so, operating in accordance with normal business hours.

We thank our customers for their continued business and apologize for any inconvenience this may cause them as we strive to provide them and our employees with a safe environment in which to conduct business. We remind our customers of the following alternative banking services that will still be available for their convenience:

- Mobile Banking App via the AppStore or via Google play
- Internet Banking visit <u>www.hsbc.bm</u>
- Automated Phone Banking 299 5959, option 1

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Media enquiries to:

Angela Cotterill (441) 299 6956 angela.cotterill@hsbc.bm

Notes to editors:

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