

31st December, 2020

HSBC Bermuda's hours of operation during the week of January 4th, 2021

HSBC Bermuda's Harbourview Centre, St. Georges and Somerset branches hours of operation will continue to be from 9:00 am to 2:00 pm, during the first week of January, 2021.

HSBC Bermuda will return to regular banking hours of 9:00 am to 4:00 pm on Monday, January 11th, 2020.

The decision regarding the operating hours for the first week of January has been made to ensure the appropriate numbers of staff continue to be on hand to maintain optimal customer service levels.

The Bank wishes to remind HSBC Bermuda customers of the alternative banking services that are also available for their convenience:

- Mobile Banking App via the AppStore or via Google play
- Internet Banking – visit www.hsbc.bm,
- Automated Phone Banking – 299 5959, option 1

Tanya Bule, Head of Wealth and Personal Banking & Marketing shared: “On behalf of the management and staff of HSBC Bermuda, we thank our customers for their continued business and wish everyone a safe and happy New Year.”

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Media enquiries to:

Angela Cotterill

(441) 299 6956

angela.cotterill@hsbc.bm

Notes to editors:

1. HSBC Holdings plc

HSBC Holdings plc, the parent company of the HSBC Group, is headquartered in London. HSBC serves customers worldwide from offices in 64 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,918bn at 31 March 2020, HSBC is one of the world's largest banking and financial services organisations.

2. HSBC Bermuda

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