

8th December, 2020

HSBC's Church Street branch to close on Monday

The HSBC Bermuda Church Street branch will be closed starting Monday, December 14th, 2020 and it is expected to remain closed for the rest of this year.

Due to the recent rise in the number of individuals testing positive for COVID-19 on the island, the bank has taken the decision to close the branch as a precautionary measure, to create an alternative and clean site, should one or more of the other branches be impacted due to the pandemic.

All Church Street employees are being redeployed elsewhere within the business to support our customers during this period.

The Bank is following all Bermuda Government COVID-19 protocols, and these will guide the decision about when the branch is reopened.

The Harbourview Centre, St. Georges and Somerset branches remain open for business as usual.

Customers are also reminded to use digital channels as much as possible through online banking and/or our mobile banking app. If you're not yet enrolled with online banking, please visit www.hsbc.bm/register or call our Contact Center on 299-5959.

We regret any inconvenience this decision may cause our customers. HSBC is committed to ensuring the continued safety of our employees, customers and the wider Bermuda community.

ends/more

Media enquiries to:

Angela Cotterill (441) 299 6956 angela.cotterill@hsbc.bm

Notes to editors:

1. HSBC Holdings plc

HSBC Holdings plc, the parent company of the HSBC Group, is headquartered in London. HSBC serves customers worldwide from offices in 64 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,918bn at 31 March 2020, HSBC is one of the world's largest banking and financial services organisations.

2. HSBC Bermuda

HSBC Bermuda is a brand name of HSBC Bank Bermuda Limited. Founded in 1889, HSBC Bermuda is the leading provider of retail and corporate banking, investment, custody and fund administration services to international and local clients. Since 2004 it has been a wholly owned, indirect subsidiary of HSBC Holdings plc. HSBC Bank Bermuda Limited of 37 Front Street Hamilton is licensed to conduct Banking and Investment Business by the Bermuda Monetary Authority.

ends/all