News Release

HSBC

5 August 2020

Church Street Branch to reopen in September

HSBC Bermuda announced today that, effective Tuesday 8th September, the HSBC Church

Street branch will be open to the public every weekday from 9am through 4pm.

"We are very pleased to welcome back our customers and the public to the Church Street

branch as we return to regular branch operating hours", said Head of Wealth and Personal

Banking, Tanya Bule.

"The Bank's customers will receive a modified service offering comprising of account opening,

safe custody, collections and teller services. From 8th September all lending services will be

facilitated in the Harbourview branch."

HSBC Bermuda is committed to serving and protecting the health of our customers and offering

the same protection for our employees and the wider community. With this in mind, all

customers are required to wear facial coverings or masks when on the Bank's premises, in line

with government advice.

HSBC customers are also reminded to use online banking channels as much as possible. They

may manage much of their everyday banking needs through online banking or our mobile

banking app without needing to leave home. Customers who are not yet enrolled with online

banking, are asked to please visit www.hsbc.bm/register or call our Contact Center on 299-

5959. Pre-orders for cash withdrawls and statement prints can also be made by calling 299-

5959.

Customers may follow us on Twitter and Facebook for ongoing HSBC updates. Customers who

are experiencing financial difficulties are invited to contact their banking Relationship Manager,

call 299 5959 for assistance or send an email to hsbc.debt.relief@hsbc.bm

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Notes to editors:

HSBC Holdings plc

HSBC Holdings plc, the parent company of the HSBC Group, is headquartered in London. HSBC serves customers worldwide from offices in 64 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,923bn at 30 June 2020, HSBC is one of the world's largest banking and financial services organisations.

2. HSBC Bermuda

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