

8 May 2020

HSBC's Branch Banking Hours

HSBC Bermuda announced today that, effective Monday 11th May, the HSBC Harbourview, St. Georges and Somerset branches will open every weekday from 9am through 1pm to provide limited banking services to the public.

Customers are asked to strictly observe the 9am to 10am scheduled dedicated time for seniors, as well as to maintain social distancing practices. To protect the health of the Bank's customers and employees and the wider community, all customers are required to wear facial coverings or masks, in line with government advice.

The Bank will continue to provide limited banking services in the branches. For individuals, the services available are cheque deposit and cash withdrawal for non-debit card holders, statement printing to support submissions for Bermuda Government unemployment support, collection of debit and/or credit cards and collection of HSBC security devices to enable online banking. Our customers are advised that pre-orders for cash withdrawals and statement prints can be made by calling 299 5959.

The Bank continues to offer banking services online and through HSBC ATMs. The HSBC Bermuda Contact Center continues to be available to support our customers during normal business hours.

Customers may follow us on Twitter and Facebook for ongoing HSBC updates. Customers who are experiencing financial difficulties are invited to contact their banking Relationship Manager, call 299 5959 for assistance or send an email to hsbc.debt.relief@hsbc.bm

ends/more

Media enquiries to:

Angela Cotterill

(441) 299 6956

angela.cotterill@hsbc.bm

Notes to editors:**1. HSBC Holdings plc**

HSBC Holdings plc, the parent company of the HSBC Group, is headquartered in London. HSBC serves customers worldwide from offices in 64 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,918bn at 31 March 2020, HSBC is one of the world's largest banking and financial services organisations.

2. HSBC Bermuda

HSBC Bermuda is a brand name of HSBC Bank Bermuda Limited. Founded in 1889, HSBC Bermuda is the leading provider of retail and corporate banking, investment, custody and fund administration services to international and local clients. Since 2004 it has been a wholly owned, indirect subsidiary of HSBC Holdings plc. HSBC Bank Bermuda Limited of 37 Front Street Hamilton is licensed to conduct Banking and Investment Business by the Bermuda Monetary Authority.

ends/all