

1 May 2020

HSBC's Branch Banking Hours

HSBC Bermuda has announced today that the HSBC Harbourview, St. Georges and Somerset branches will open on Tuesday, May 5th, and Thursday, May 7th, from 9am through 1pm, to provide limited banking services to the public.

Customers are asked to strictly observe the 9am to 10am scheduled dedicated time for seniors, as well as social distancing norms. To protect the health of the Bank's customers and employees and the wider community, all customers are required to wear facial coverings or masks, in line with government advice

The Bank will continue to provide limited banking services in the branches. For individuals, the services available are defined as cheque deposit and cash withdrawal for non-debit card holders, statement printing to support submissions for Bermuda Government unemployment support, collection of debit and/or credit cards and collection of HSBC security devices to enable online banking. Our customers are advised that pre-orders for cash withdrawals and statement prints can be made by calling 299 5959.

The Bank continues to remind customers that HSBC ATMs and online banking services are available to the public. The HSBC Bermuda Contact Center continues to be available to support our customers during normal business hours.

We also invite customers to follow our social media pages for ongoing HSBC updates. Additionally, if our customers are experiencing financial difficulties, we would like to remind them to pro-actively contact their banking Relationship Manager, call 299 5959 for assistance or send an email to hsbc.debt.relief@hsbc.bm

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Notes to editors:**1. HSBC Holdings plc**

HSBC Holdings plc, the parent company of the HSBC Group, is headquartered in London. HSBC serves customers worldwide from offices in 64 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,918bn at 31 March 2020, HSBC is one of the world's largest banking and financial services organisations.

2. HSBC Bermuda

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